

**OPSEU Local 560**  
**Your Seneca College**  
**Faculty Union**

November 25, 2010

Contact your union at:

**[union@opseu560.org](mailto:union@opseu560.org)**

or

416- 495-1599

**THE LOCAL**

**EXPRESS**



### **Sun Life denied my claim!! What do I do now?**

From time to time, Sun Life turns down a benefit claim. They do so for a variety of reasons, but that denial is not the end of the road. You can appeal the Sun Life decision to the Joint Insurance Committee (JIC). One of the functions of that co-union and management group is to review claims. Often, denials have been reversed.

Local 560 Equity Vice-President, Beth Agnew is a member of the Joint Benefits Committee. If you believe your claim for any health service has been denied unfairly by Sun Life, contact Beth at the union office by email so that she can advocate to uphold your claim at the Joint Insurance Committee. You do not need to reveal any medical information when you contact Beth. The JIC may require some details later.

### **Did you know?**

That Seneca College President David Agnew worked as a newspaper reporter in St. John's Newfoundland, Edmonton Alberta, Toronto and Ottawa?